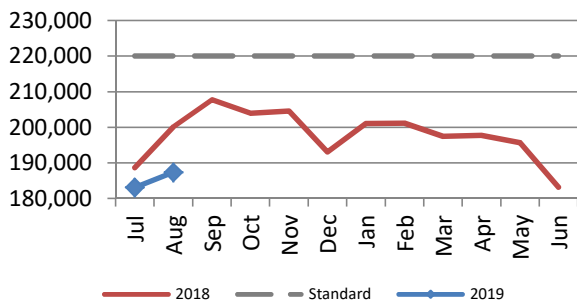


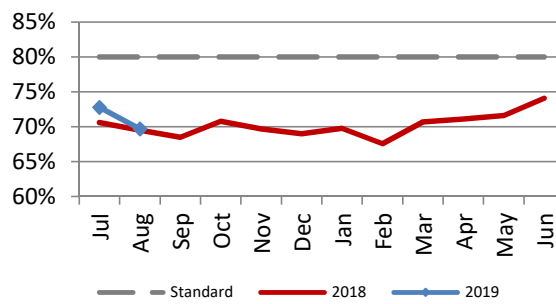
Oahu Transit Services - Fixed Route
 Monthly Performance Report
 For the Month Ending August 2018

Key Performance Indicators (KPI)	August 2018	August 2017	Percent Change	2 Month FY2019	2 Month FY2018	Percent Change	Goals
Total Monthly Ridership	5,263,185	5,579,975	-5.68%	10,286,950	10,684,362	-3.72%	
Average Weekday Ridership	187,361	200,188	-6.41%	185,235	194,432	-4.73%	220,000
Percent of Trips On Time	69.7%	69.5%	0.2%	71.25%	70.05%	1.20%	80%
Bus Availability	91.0%	87.3%	3.7%	90.7%	87.7%	3.00%	90%
Bus Miles/Major Collisions	227,489	312,818	-27.28%	344,491	284,908	20.91%	200,000
Preventable Accidents/Million Miles (rolling 12 Mos)				1.81	1.93	-6.22%	3.00
Bus Miles/Mechanical Road Calls	11,165	11,041	1.13%	10,572	10,490	0.78%	10,000
Spare Ratio	20.35%	20.00%	0.35%	20.35%	20.00%	0.35%	>20%
Percent of Inspections Completed On Time	100.00%	100.00%	0.00%	100.00%	100.00%	0.00%	98%
Percent Maintained Pullouts	99.48%	99.35%	0.13%	99.49%	99.32%	0.17%	100%
Cost per Hour	\$134.01	\$122.43	9.46%	\$139.26	\$134.15	3.81%	\$120
Cost per Trip	\$3.33	\$3.01	10.64%	\$3.61	\$3.38	6.88%	\$2.50
Cost per Mile	\$9.63	\$8.94	7.63%	\$10.11	\$9.79	3.28%	
Farebox Recovery	25.49%	19.59%	5.89%	24.17%	22.68%	1.49%	30%
Trips per Hour	40.26	40.70	-1.06%	38.70	39.82	-2.80%	48
Trips per Mile	2.89	2.97	-2.57%	2.81	2.90	-3.31%	
Passenger Miles per Revenue Hour	215.95	217.04	-0.50%	210.69	214.52	-1.79%	250
Average System Speed	12.74	12.69	0.39%	12.74	12.73	0.14%	
Percent Complete in 30 Days (Customer)	97.75%	99.23%	-1.5%	98.72%	99.28%	-0.6%	
Complaint Rate (Complaints per 100,000 trips)	9.48	9.50	-0.18%	9.69	9.94	-2.55%	10

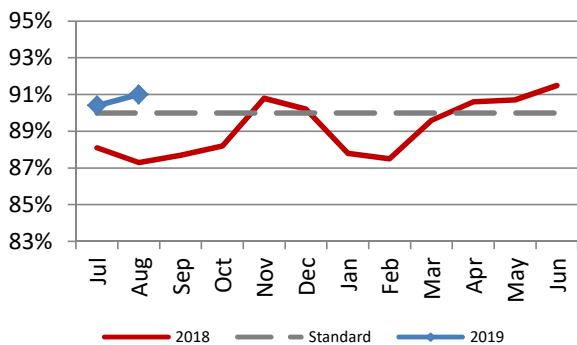
TheBUS
 Average Weekday Ridership



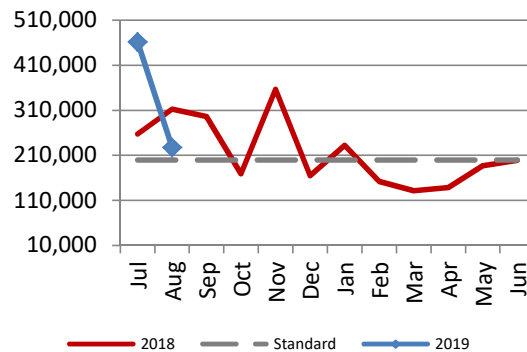
TheBUS
 Percent of Trips On Time



TheBUS
 Bus Availability



TheBUS
 Bus Miles/Major Collisions



**Oahu Transit Services - Fixed Route
Monthly Performance Report
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